

**Tender No.: 6eGovt2023**

**DIGITAL TRANSFORMATION PROJECT FOR INTEGRITY & ANTI-CORRUPTION COMMISSION**

#	Inquiries
Q1	The duration for implementing the solution is too short “180 days” which includes 3 systems with data migration and integration, can we propose different duration. Is it possible to extend the implementation time to 9 or 12 months.
A1	<i>No Project Duration is 180 calendar days</i>
Q2	Which of the 3 systems should integrate with the proposed government ERP system and is it ready
A2	<i>the 3 system proposed government ERP system is not ready</i>
Q3	For the Business Process Management System: for which components of this should be implemented (Investigation system, Case Management system, Integrity KPIs Portal) as this part will contain 3 <sup>rd</sup> party licenses that will add extra cost for the project and will contain yearly additional fees, is it acceptable to utilize a custom workflow, as the mentioned processes can be implemented without any 3 <sup>rd</sup> party BPM system.
A3	<i>For the three components as for custom workflow it will be considered acceptable as long as it's provide all needed functionalities and features that dynamic engine provide without limitations. And it will enable JIACC users to modify workflows if needed in the future</i>
Q4	Can we utilize the current available DBaaS at MODEE for the proposed solutions?
A4	<i>No  The bidder must</i> <ul style="list-style-type: none"> <li>• <i>The bidder must provide and specify the database technology and any required licenses must be included in the financial proposal, giving that government discount should be applied on the provided Oracle and MS licenses. Oracle Licenses are subject to 75% discounts and MS licenses are subject to 11% discounts. Proofing documents will be provided to the winning bidder.</i></li> <li>• <i>Install, configure ,design, tune ,operate and maintain the all databases related with the projects</i></li> </ul>
Q5	For the “Third party security test result”, can you please specify what security test should be implemented by third party and what security tests can be implemented by the vendor, as the third-party cost is high.
A5	<i>The require test is a vulnerability assessment and penetration test to the services that will be developed by the bidder any issue related to the service developed will be the responsibility of the developed company to solve it</i>
Q6	It's mentioned in the RFP “The bidder is required to cost 10 integrations (not specified at this stage) as separate item in the financial proposal and clarify the cost of one integration.” Can you provide more details about those 10 integration points
A6	<i>JIACC systems may need some data from entities which are not part of NUR systems , the required information will be collected by implementing integrations between these entities and JIACC , and they will be finally determined during the implementation of the project  The integration with each one will be through APIs (build provider and consumer) or web forms as per assessment results</i>
Q7	In Annex 5.12 A - نظام الاستخبار - point #9 to search in the data warehouse, is there a ready data warehouse or this is part of the investigation system and should be implemented by the company.
A7	<i>NUR data warehouse ( developed and hosted in MODEE)</i>
Q8	Page 8 It is mentioned to integrate with JIACC portal. Does this mean that we will not develop a new one, only integration? If yes; please advise with technology, database, hosting environment, will the scope be to build only the

	API's or develop the whole solution over the portal.
A8	<i>Integration with current JIACC portal Technology (.net) The scope is to build the needed APIs for the integration with the portal</i>
Q9	Page 8 It is mentioned to integrate with JIACC Mobile Application. Does this mean that we will not develop a new one, only integration? If yes; please advise with technology, database, hosting environment, will the scope be to build only the API's or develop the whole solution over the Mobile Application.
A9	<i>Integration with current JIACC Mobile APP – no new mobile app required The scope is to build the needed APIs for the integration with the mobile app Technology (.net)</i>
Q10	Page 8 How many KPI's will be for the International Integrity, Compliance and International Cooperation.
A10	<i>Refer to annex (5.13 A, B, C) for a description about this component نظام متابعة مؤشرات النزاهة</i>
Q11	Page 10 Will each government entity have a single user on the solution, or can one entity have multiple users with different permissions for example (edit, review, approve).
A11	<i>Each governmental entity has multiple User with different permissions (data entry / edit, review, approve)</i>
Q12	Page 10 Why would the JIACC Employees need to do a registration, the solution admins will grant them access. Please advise
A12	<i>The winning bidder is requested to recommend, describe, design in details and implement the most secure registration mechanism in cooperation with JIACC and MODEE teams. The suggested mechanism will be subjected to MoDEE and JIACC Approval.</i>
Q13	Page 10 will the authentication for JIACC employees through Sanad is accepted
A13	<i>Authentication mechanism will be discuss during the project implementation for different type of users</i>
Q14	Page 12 Integration with Tarasol, will you provide the API from Tarasol Side.
A14	<i>Yes , Exposed API ( API HUB )</i>
Q15	Page 12 Archiving System, what is the brand of the archiving system, will you provide the API from the archiving system side.
A15	<i>Image Links DMS. MoDEE will provide the needed APIs from archiving system side</i>
Q16	Page 13 What is the purpose and the need to integrate with government ERP.
A16	<i>integration points with the ERP will be studied and determined by the winning bidder during the analysis and implementation phase, example but not limited to the following: User management , rules , authentication and organizational structure</i>
Q17	Page 16 For Migration, please what is the number of databases, number of tables, and size of data.
A17	<i>As an Initial assessment ( not final): 2 Investigation databases (Oracle). 2 Investigation Archiving Databases (Oracle). 1 General Prosecution Investigation Database (Oracle) Other Excel sheets Around 200 tables in total Size unknown</i>
Q18	Page 17 Setting up the development services at JIACC will impact the cost, is it acceptable to do the development services partially at the vendor premise.
A18	<i>The full implementation should be done at JIACC premise and JIACC employees are fixable in working hours from 8:30 Am until 7:00 Pm</i>
Q19	Page 18 We assume that JIACC will do the data cleansing based on the data structure provided by the winning bidder.

	Please confirm
A19	<i>Confirmed , the structure will be agreed on between JIACC and the winning bidder</i>
Q20	Page 21 Is the Archiving as Service different from JIACC Archiving System, which means that we should integrate both.
A20	<i>No, integration with one archiving system</i>
Q21	Page 23 The third-party test result is only for the security, as for performance no third party is required. Please confirm
A21	<i>Confirmed</i>
Q22	Page 67 It isn't required to include the staff CVs in the RFP only to comply the provide them.
A22	<i>Compliance only And comply that modee has the right to request replacing any resource that cannot fulfill the job or does not meet MODEE requirements</i>
Q23	يرجى تزويدنا في شرح تفصيلي بما هو المقصود في تضمين الردود من الجهات ذات العلاقة كما هو في المرفق 5.13A . ( التزامات المملكة بالمؤشرات الدولية بالنزاهة ومكافحة الفساد)
A23	يتم صرف اسم مستخدم وكلمة مرور لكل شخص في الجهة بحيث يقوم بالدخول على النظام وإدخال الردود بمرقاتها مع الأخذ بالاعتبار الاحتياطات الأمنية (Security measures)
Q24	هل موقع الهيئة جاهز؟
A24	موقع العمل في مبنى الهيئة جاهز بحيث تقوم الشركة بإحضار أجهزتها وعفشها
Q25	بما يخص التقييمات هل التقييمات ستكون ورقية ام الكترونية؟
A25	غير واضح
Q26	هل سيتم تقديم عرضين منفصلين؟ العرض الفني منفصل عن العرض المالي؟ ام عرض واحد يشمل فني و مالي.
A26	بجوز الحالتين ولكن في نفس المغلف ، علما بأنه سيتم فتح العروض الفنية والمالية بنفس الجلسة
Q27	on page 17, the RFP document we noticed that "All development activities must be conducted on site (at JIACC) premises". Is this a mandatory requirement? If yes, could we join forces with our local trusted partner and apply for this opportunity? Partner's team will ensure the local presence, but the development works will be conducted in our global learning centers
A27	<i>No remote development and remote access will be provided to the environment for any team outside Jordan. Although the company should adhere to the security assessment (annex 5.21) and the secure development life cycle and NDA should be sign by all member who will work on the development</i>